



inTEST Thermal Solution's COVID-19 Business Status

Information for Our Customers, Suppliers and Employees

PLEASE NOTE: inTEST Thermal Solutions is considered a critical and essential business under our government's current COVID-19 mandate. For the most up-to-date information about our business status, see the letter below.

25 March 2020

To Our Valued Customers:

I want to update you on the business status of inTEST Thermal Solutions, given the evolving challenges and government directives related to the Coronavirus (COVID-19) pandemic.

Business Operations

We are fully operational with all the products and services you've come to expect from us including:

New Unit Production - Our thermal products are being manufactured daily and our standard lead times are intact.

Applications, Service and Support - Our team is prepared to provide the responsive assistance you require including an ample supply of spare parts ready for immediate shipment.

New Applications - We are prepared to help develop any applications you require. Sales and applications team are available to discuss and make recommendations to assist in solving your thermal challenges.

Safety

We have implemented workplace safeguards to protect our employees and ensure their health and well-being. We have a significant number of employees who have been authorized to work from home and they've been provided all the tools and technology necessary to be at your service. Our remaining employees in the factory are following WHO and CDC-recommended practices. In fact, we've been highly proactive in providing our factory workers with separated workstations, a sufficient supply of sanitizers, placement of educational materials throughout the plant, promoting personal hygiene guidelines for social distancing, and more.

Should you have any questions about the above information, please don't hesitate to contact your inTEST Thermal representative. We're here to fulfill your needs and expectations.

Thank you for your continued trust in the inTEST Thermal team during these unprecedented times.

Kind regards,
Greg Martel
VP and General Manager

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